

July 2021

Dear Parents and Carers,

In April 2021, the Board of Governors conducted an online survey with parents and carers to get feedback on their views of St John's First School, Frome. The results have been analysed and the Governing Board will communicate in the new school year in September how they intend to prioritise and incorporate some of the feedback in 2021-2022. It has been an incredibly challenging period for everyone with the COVID pandemic for pupils, parents, and teachers alike. We want to ensure we are listening to all your voices so we can continue to improve the school so that *together we give our children the roots to grow, and the wings to fly*.

The survey was based on OFSTED parent questions, with Governors adapting it to include additional questions, particularly around in response to COVID. The parent survey will be conducted on an annual basis.

We had a fantastic response to the survey with 189 responses. We cannot thank you all enough for taking the time to provide feedback. Below is a brief overview of the questions and results as well as some specific feedback. We take these responses seriously and will discuss them as a staff and governor team so that we do address these concerns and improve our provision.

Yours faithfully,

The Governing Body

Highlights

The following shows the top responses from the survey where 'strongly agree' and 'agree' received over 95% all responses.



98%

Q1: My child feels happy at this school



98%

Q2: My child feels safe at this school



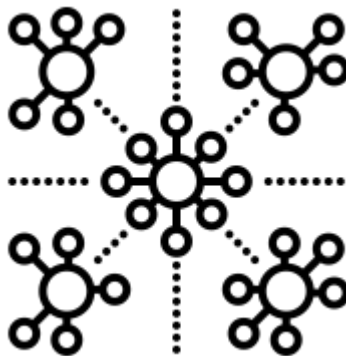
97%

Q3: My child is well looked after at this school



96%

Q18: The school is well-led and managed



95%

Q21: The school has continued to support my child's education and communicated well during the 2020-2021 pandemic



95%

Q19: My child enjoys coming to school

Strengths

We received 33 additional written comments to the survey that provided positive feedback – with several responses saying special thanks to the headteacher, teachers, admin and support staff. A selection of responses features below.

*St John's is a warm and welcoming family school
with a great ethos for learning.*



√123

Thank you to all staff at the school
for their ongoing hard work. We
will be sad when our child leaves at
the end of year 4.

The teachers have been amazing all
through the home learning period
and supported us well. The zooms
were a highlight for my child who
loved seeing his peers and showing
them things he has at home.

My child is so happy at school and well
cared for. She is often inspired and
enthusiastic about her learning.

I'm so happy that our child attends St John's as I think it's a super school.

We love the school and have been so impressed by the teachers
this year when they have been under so much pressure and stress
you all deserve an award!



**I think the school has been outstanding this year in its provision of online and in
school lessons. I have been really impressed with the staff and their adaptability.**



I am impressed by
how school and staff
adapted during the
lock down.

My child is so happy at school and well
cared for. She is often inspired and
enthusiastic about her learning.

My son loves St John's and is always
excited every morning to go to
school. Thank you to all of the
staff who make his education
such an enjoyable experience.

Thank you for a great school!

I feel the school have
positive, wide and
limitless hopes for my
child's education.



We feel that the St Johns family
had handled the pandemic
brilliantly and that the
children's welfare has been at
the forefront of all decisions.

Thank you for all the hard
work- the kindness, calm,
encouraging teaching my
child receives.

*The school and staff have been
amazing during this last year. We
appreciate how hard you have all
worked.*



Areas for improvement

The following questions received over 5% of responses as 'strongly disagree' and 'disagree'.



8%

Q12. The school gives clear feedback on how my child is doing



7%

Q9. The school has high expectations of my child



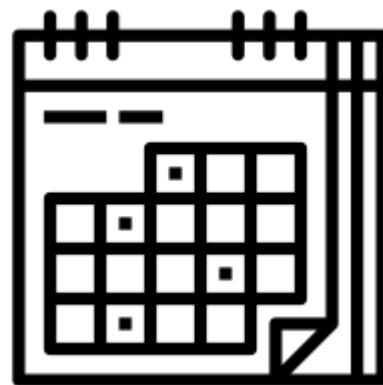
6%

Q15. The school is a welcoming and inclusive community that fosters and encourages family-wide participation in all aspects of school life



6%

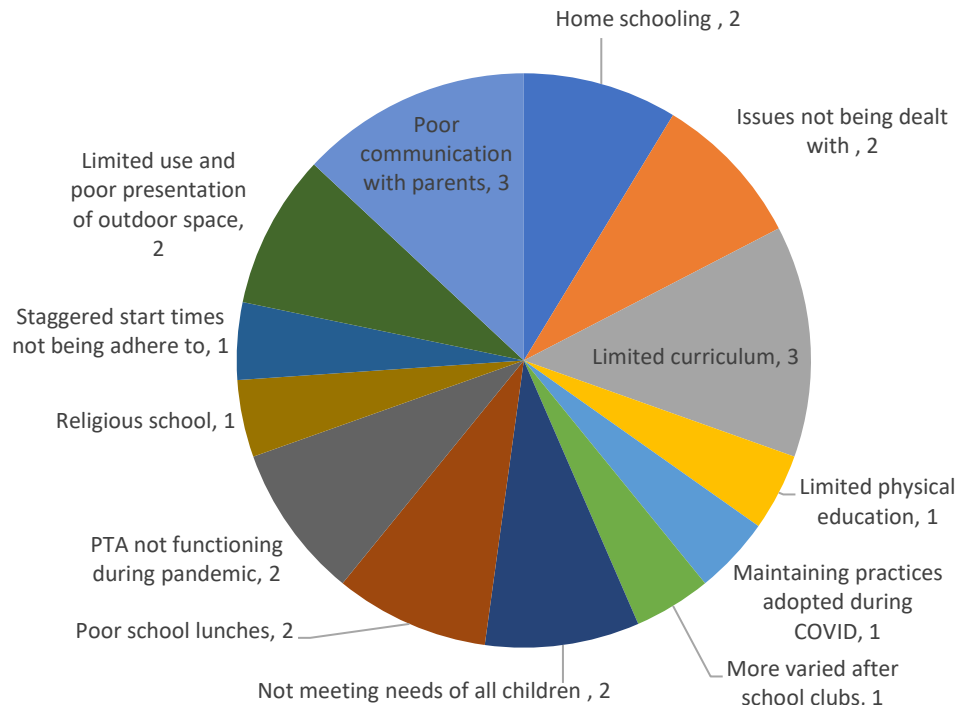
Q16. The school supports my child's wider personal development



5%

Q6. The school makes me aware of what my child will learn during the year

There were 23 additional suggestions provided by parents and carers for areas for improvement, which have been categorised into the following:



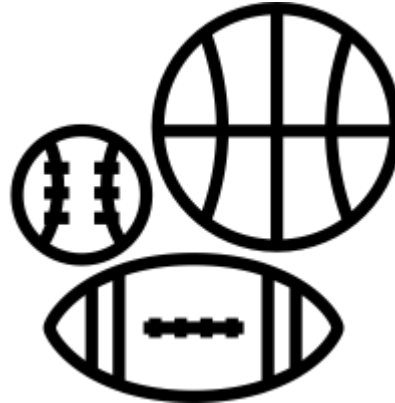
Responses that answered 'don't know'

The following questions received over 15% of responses as 'don't know'. Please note that OFSTED interprets 'Don't Know' and 'No Return' as a positive response for the school, as these responses indicate that you do not have a problem or concern with the school. However, we have decided to highlight the 'don't know' responses.



21%

Q9. The school has high expectations of my child



18%

Q14. (Pre March 2020 only) My child can take part in clubs and activities at this school

Overview of results

Survey questions	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	N/A
Q1. My child feels happy at this school	56%	42%	1%	0%	1%	0%
Q2. My child feels safe at this school	63%	36%	1%	0%	1%	0%
Q3. My child is well looked after at this school	57%	40%	0%	0%	1%	0%
Q4. The school makes sure its pupils are well behaved	31%	59%	3%	0%	7%	0%
Q5. My child has been bullied and the school dealt with the bullying quickly and effectively	5%	21%	3%	1%	9%	63%
Q6. The school makes me aware of what my child will learn during the year	39%	54%	5%	0%	0%	0%
Q7. The school responds well to any concerns I raise	38%	49%	3%	0%	3%	9%
Q8. My child's special educational needs and/or disabilities (SEND) are well met at this school	5%	13%	3%	1%	5%	72%
Q9. The school has high expectations of my child	18%	52%	7%	1%	21%	0%
Q10. My child is well taught at this school	46%	47%	2%	0%	4%	0%
Q11. My child makes good progress at this school	44%	49%	3%	0%	3%	0%
Q12. The school gives clear feedback on how my child is doing	32%	57%	8%	0%	2%	0%
Q13. My child receives a broad and well-rounded education at this school	38%	54%	4%	0%	4%	0%
Q14. (Pre March 2020 only) My child can take part in clubs and activities at this school	31%	48%	1%	0%	18%	0%
Q15. The school is a welcoming and inclusive community that fosters and encourages family-wide participation in all aspects of school life	38%	47%	6%	1%	9%	0%
Q16. The school supports my child's wider personal development	30%	55%	6%	0%	8%	0%
Q17. The staff, parents, and governors of St John's work together to ensure that the children are 'given the roots to grow and the wings to fly' - this includes aspirational learning of a broad and balanced curriculum in a nurturing environment, inclusive of all, and rooted in our distinctive Christian values. The school is successful in this.	32%	55%	3%	0%	7%	0%
Q18. The school is well-led and managed	48%	48%	2%	0%	3%	0%
Q19. My child enjoys coming to school	51%	45%	3%	0%	1%	0%
Q20. I would recommend this school to another parent	53%	40%	3%	0%	4%	0%
Q21. The school has continued to support my child's education and communicated well during the 2020-2021 pandemic	52%	44%	3%	1%	1%	0%